



Pathable System Requirements

Desktop or laptop computer: Most computers purchased within the past few years will exceed the minimum requirements stated below.

- **Operating System:**
 - Mac: Mac OSX 10.7 or later
 - Windows: Windows 10, 8, 8.1, 7, Vista (SP1 or later), XP (SP3 or later)
 - Ubuntu: 12.04 or later
 - Linux: Red Hat Enterprise Linux 6.4 or higher

- **Processor / RAM:**
 1. Single Core 1Ghz or higher (Dual core 2Ghz or higher, 4G RAM recommended)

- **Web Browser:**
 1. Windows: Chrome 72+, Edge 84+, Firefox 27+
 2. Mac: Chrome 30+, Safari 7+Edge 84+, or Firefox 27+
 3. Linux: Chrome 30+, Firefox 27+

- **Bandwidth/Internet Connection:**
 1. Do not access the platform via a VPN or remote desktop connection
 2. 1.5 Mbps "up" minimum (3+ Mbps "up" recommended). **Note:** wireless speeds are lower than your ISP's advertised speeds. You can use [speedtest.net](https://www.speedtest.net) to test your speeds on your computer.
 - A hard-wired connection is best, to assure optimal internet speed, when presenting or conducting online discussions with attendees
 3. Clear browser cache (learn more [here](#)) and close unused browser tabs or windows.

- **Hardware (recommended but not required)**
 1. Webcam
 2. The microphone and speakers that come built-in to most computers are adequate, but a headset with a boom mic or a stand-alone microphone will create a richer, cleaner sound. There are dozens of models, wired and wireless, available on Amazon for less than \$100 with 4-star or better ratings.
 3. A second monitor is recommended, but not required.

Mobile Web:

- Smartphone with web browser (Chrome, Edge, Firefox, or Safari recommended)

Native App:

- Apple or Android smartphone
- iOS version 11.0 or higher
- Android version 5.1 (Lollipop) or higher

Clear Browser Cache and Cookies

Google Chrome (desktop):

1. On your computer, open Chrome.
2. At the top right, click More .
3. Click **More tools > Clear browsing data**.
4. At the top, choose a time range. To delete everything, select **All time**.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click **Clear data**.

Specialized information for Android and iOS is available here: [Clear Cache and Cookies in Chrome](#)

Safari on Mac:

1. With Safari open, select the first item in the main menu, named **Safari**, and from the drop-down, select **Preferences...**
2. A popup opens. Select the **Advanced** tab
3. Check the option **Show Develop menu in menu bar** at the bottom. Now you should see a new menu item in the main menu named **Develop**.
4. Select **Develop**, then select **Empty Caches** from the submenu items.
5. Reload the site.

This task can also be completed via the hotkey combination: [CMD] + [ALT] + [E].

Microsoft Edge (desktop):

Microsoft Edge Windows 10 Windows 8 Windows 7 Edge for Mac

1. Open Edge and click the **Menu**  in the upper right corner.
2. Click **Settings**
3. On the **Settings** page, click  **Privacy, search, and services**
4. Under the **Clear Browsing Data** section, select **Choose what to clear**
5. Under **Time range**, select **All Time**
6. Make sure **Cookies and other site data** is selected, then click **Clear now**

This task can also be completed via the hotkey combination: [Ctrl] + [Shift] + [Delete].

Firefox (desktop):

1. Open Firefox.
2. Click the menu button  and select **Options**.
3. Select the **Privacy & Security Panel**.
4. In the Cookies and Site Data section click **Clear Data**.
5. Next to "Cookies and Site Data" and "Cached Web Content," check the boxes.
6. Click **Clear**.